

Service Bulletin

Product : Dishwasher
 Bulletin # : CDZ201900001
 Release Date : 2019.01.07

[SVC Notice][Door close not detected] Countdown on display appears from 4 to 0

Bulletin Type : SVC Notice Parts Others




Applicable only with symptoms

with every repair

Applicable for Serial Number : 806~810

Applicable for models

LDT7797 / LDT5665 / LDP6797 / LDP5676 / LDF5545 / LDT7808 / LSDT9908 / LUDP8997

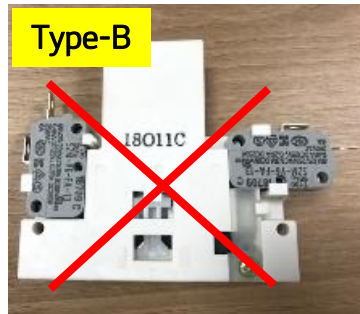
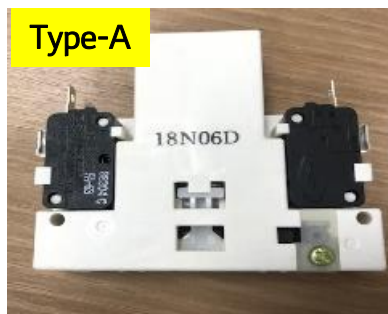
<p>Symptoms</p>	<p><Won't Run> Countdown on display appears from 4 to 0 and all lights flashes.</p>  <p>This can occur in products where type B latches are assembled.</p>	<p>Picture</p>	<p>* AGM76209501 part comes in two different shapes</p> <div style="display: flex; justify-content: space-around;"> <div data-bbox="1129 499 1626 888"> <p>(A)</p>  <p>Type</p> </div> <div data-bbox="1626 499 1972 888"> <p>(B)</p>  </div> </div>
<p>Cause</p>	<p>Because of the defect latch, It does not detect that the door was closed.</p>		

1. Repair Instruction

a) Replace the latch.

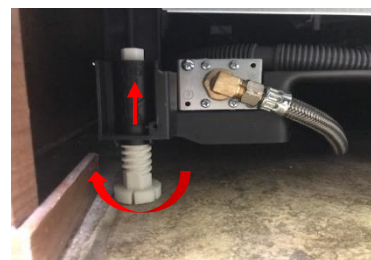
Use the type-A latch only.

Do not use the type-B latch.



b) Loosen the front leg of the product to fit the top of the product to the sink.

In this way, you can improve door closure detection.




Spin the front legs 2~3 times to turn up the product.

※ Be sure to attach a protect film after assembling the latch.

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2. Current and New (Visual / Part number & Name etc)

SVC Location	Description	P/No.	Visual
F171	SVC Parts Assembly Latch ASM +Safety Cover LG XD N	AGM76209501	(A) 

Part Interchangeable :

	Current Part	New Part
Current Product	Yes	Yes
New Product	Yes	Yes

Scrap Current Part in LG Warehouse : Yes No

Extended Warranty

This service is covered by an extended warranty Yes No

- If Yes, Parts for () years and Labor for () years by LG.
- If No, Parts and labor are charged to the customer if outside warranty period.

• The warranty period, including any extended warranty above, starts from the original date of purchase.

SVC Note (Special Claim Code or other administrative notes)

N/A

- The information is available through “<https://gsfsplus-america.lge.com>” with a valid ID.
- The information is intended for experienced technicians, not for customer.
- The information is subject to change or update without notice.